



FOR IMMEDIATE RELEASE

ACUITY Advanced Care™ Offers Critical Care Management Support to Medicaid Health Plans
TCS Healthcare Technologies Supports Thousands of Medicaid Members Through Its Expanding Customer Base

Auburn, CA / PR Web / June 23, 2011 – TCS Healthcare Technologies is supporting a growing number of Medicaid health plans with its robust, best-in-class medical management system, Acuity Advanced Care (ACUITY). The reason for TCS’ popularity among Medicaid health plans is the depth and ease-of-use of ACUITY, and the value of the application to support the care management needs of at-risk patients, who often have multiple co-morbidities.

“Medicaid health plans have unique requirements, and TCS knows that” remarks Rob Pock, TCS CEO and Founder. “Medicaid populations are growing, stretching limited government budgets to levels not seen before. This has increased the pressure on vendors like TCS to produce effective means to identify and manage high risk patients and to eliminate manual processes, duplicative systems and increase workflow efficiency.”

This is what TCS’ health plan customers have to say about ACUITY:

“After reviewing a myriad of software vendors and their respective applications, we decided TCS’ ACUITY was the only medical management software solution that was both robust and flexible enough to meet *Neighborhood Health Plan of Rhode Islands’* clinical and business needs,” remarks Mack Johnston, MD, Neighborhood’s chief medical officer.

Georganne Chapin, president & CEO of *Hudson Health Plan*, notes, “TCS’ ACUITY has assumed an integral role in empowering our team to serve the populations that we cover, who often are facing enormous social and economic challenges that complicate their health. ACUITY’s functionality will take Hudson’s care management programs to the next level by automating key workflows and making sure the right information is getting to the right person.”

According to Ernest Buck, MD, medical director for *Driscoll Children’s Health Plan*, “TCS’ software permits the Health Plan to significantly decrease the processing time when a referral request is received and then returned with a decision to the physician’s office, thus providing timelier scheduling of surgeries and other procedures. Also, as medical director, I am able to function more effectively off-site because I can review a complete record and all of the related attachments via the application.”

Susan Dickerson, RN, BSN, CCM, *Community First's* vice president of health services management, says, "ACUITY was the only care management software application that met our unique needs as a growing health plan, both in the public and private sectors. We liked the fact that ACUITY is designed to be member-centric, fully integrated, and case manager friendly. ACUITY is helping us better manage special-need populations, such as neonates and the full range of patient conditions often found in employer-sponsored plans."

Another handful of Medicaid plans recently have signed on to use ACUITY's dynamic application. For more information about TCS Healthcare Technologies, please contact John Sekerak at (530) 886-1700 ext. 211 or jsekerak@tcshealthcare.com.

* * * * *

TCS Healthcare Technologies (www.tcshealthcare.com) is a leading provider of software and clinical solutions that support and improve population health management strategies for health plans, insurers, providers, third party administrators, medical management companies, and others. TCS is recognized as one of the premier healthcare software companies in the United States designing, offering, and hosting a number of products and services. The following TCS applications support a wide range of care management transactions:

- Acuity Advanced Care™, a comprehensive and integrated care management software system for Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services;
- AcuCare™, evidenced-based care programs, which includes clinical assessments and outcome-based care plans;
- AcuStrat™, a population stratification and automation tool that turns patient healthcare information into automated, actionable events;
- AcuExchange™, a provider portal that allows providers to submit authorization requests over the Internet and collaborate with the payer;
- AcuPort Advanced™, a middleware software (Extraction, Transformation, & Loading) solution to link disparate information, from multiple applications into one useful system; and
- AcuTab™, a seamless data-viewing system that allows users of ACUITY to view, search, sort, and report on data from other systems without having to log in to other applications or rely on third-party interfaces.

TCS Media Contact

John Sekerak

TCS Healthcare Technologies

Phone: (530) 886-1700 ext. 211

Email: info@tcshealthcare.com

Website: www.tcshealthcare.com