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**TriageLogic Reaches Milestone with Over 500,000 Calls Processed
Through Its Growing List of Clients**

Winston-Salem, NC / PR Web / May 24, 2011 – TriageLogic™, a leading provider of quality and affordable triage solutions in healthcare, announces it has processed an impressive 500,000 patient calls through its expanding network of customers using the company's *Nurse Triage On Call*™ services. TriageLogic's line of products falls into two areas – a services unit that offers nurse support through multiple call centers and a software unit that develops nurse triage systems both for after-hours and daytime use.

The company has seen significant growth since it was founded in 2005, says Ravi Raheja, MD, a pediatrician by specialty and CEO of TriageLogic. "More and more practices are relying on our triage products to achieve the most efficient and effective patient care," he says. "One of the primary reasons for our success is our unique ability to customize and private-label the software or triage call services for our clients."

TriageLogic's array of products and services provide physicians, hospitals and clinics a way to standardize patient care management across multiple offices, including offering "after-hours" nurse triage support.

"We have recently added several new customers to our list of clients, and they are really benefiting from this enhanced ability to ensure patient communication is cohesive among their various offices," says Charu Raheja, PhD, TriageLogic founder and chair. "Plus, we have incorporated the gold standard protocols and guidelines established by Dr. Barton D. Schmitt and Dr. David Thompson, the leading authorities in adult and pediatric triage care, into our applications. This works well for our clients because it combines a decision-tree support tool with a user-friendly format to decrease call processing time for nurses while providing more useful information for the caller."

In addition to handling a large volume of calls, TriageLogic prides itself on promoting quality-based interventions with patients who need help. Recently, a mother placed a call about her child's illness and, following the help she received from her doctor's office, made this unsolicited comment:

“As a parent it is wonderful to know that there is such a caring staff that I can depend on when I need it. In addition to calling and attempting to assist me, [the triage nurse] went above and beyond by calling me back to tell me about a solution that I could try to help.” I asked if she could email the instructions to me, which she did immediately following her shift. This added assistance was not expected but gave me a WOW experience.”

“TriageLogic takes pride in both the depth and breadth of its expertise and experience in its full service triage offering,” Ravi Raheja says. “It's nice to know that caregivers, patients, providers and others rate our services with a high level of satisfaction.”

For more information about TriageLogic and its products and services, contact Amy Smith at (336) 529-2493 or Amy.Smith@triagelogic.com.

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About TriageLogic™ (www.nursetriageoncall.com). Founded in 2005, TriageLogic is a leading provider of quality, affordable triage software, and after-hours nurse triage services. From the smallest of provider practices to the largest of triage call centers, TriageLogic offers a full line of triage protocol systems and services to meet client needs. TriageLogic is a healthcare company that provides more than just healthcare software. TriageLogic integrates a unique blend of innovative communication solutions with medical expertise based on practical experience and a thorough understanding of the field. Currently, TriageLogic has two units – a software unit that develops nurse triage systems both for after-hours and day-time use; and a services unit that offers nurse triage support through multiple call centers. With a national footprint, all TriageLogic solutions and services can be customized or private-labeled for each client. Whether yours is a busy private practice in need of a phone triage system, or a hospital seeking a complete after-hours call center solution, TriageLogic has a product to meet your needs.