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## Press Release

### **Hudson Health Plan Selects TCS Healthcare Technologies to Provide Care Management Software Solution**

*Acuity Advanced Care™ platform will support Hudson's special needs populations*

**Auburn, CA and Tarrytown, NY / PRWeb / April 29, 2010 --** To optimize the distribution of health information to support patients, health plans must process thousands of data files on a regular basis, ranging from provider and pharmacy claims to lab tests and hospital bills. When properly managed, this data can help identify which health plan members are most at risk for complications from diabetes or pregnancy, or one of many other complex medical issues.

Now, Hudson Health Plan (Hudson), a Medicaid managed care organization based in New York, has found a solution to automatically mine the mountain of available data to make sure members who need extra attention are put into the capable hands of its nurse case managers, as well as better manage the care of all its members.

Hudson is implementing a comprehensive and integrated care management software system offered by TCS Healthcare Technologies (TCS) called Acuity Advanced Care™ (ACUITY). The ACUITY system is a best-in-class IT platform that will support Hudson's Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services.

Georganne Chapin, President & CEO of Hudson, notes, “TCS’ ACUITY will assume an integral role in empowering our team to serve the populations that we cover, who often are facing enormous social and economic challenges that complicate their health. ACUITY’s functionality will take Hudson’s care management programs to the next level by automating key workflows and making sure that the right information is getting to the right person.”

According to Janet Sullivan, MD, Hudson’s Chief Medical Officer, “ACUITY also will help Hudson and its providers deliver the quality, evidence-based care that Hudson champions. Hudson needs to make sure we are utilizing the most up-to-date evidence-based UM criteria and case management guidelines to best serve our plan members,” she notes. “ACUITY will support Hudson’s efforts to identify, implement, standardize and document health programs with the ultimate goal of improving patient health outcomes.”

Rob Pock, TCS Founder and CEO, adds that “TCS looks forward to supporting Hudson’s mission to promote and provide excellent health care services. TCS is an industry leader in the development of care management software applications and has been working closely with clients like Hudson for over 25 years.”

Margaret (Peggy) Leonard, MS, RN-BC, FNP, Senior Vice President for Clinical Services at Hudson, comments, “Using an integrated and dynamic system like ACUITY is critical as Hudson continues to serve our health plan members, many of whom have special needs. ACUITY’s flexibility will help us build and respond to a number of state-sponsored programs that require specific activities and reporting functions.”

As part of the ACUITY platform, Hudson also has purchased a number of additional IT tools to support its special needs populations, including: AcuStrat™, a population stratification and automation tool that turns patient healthcare information into automated actionable events; AcuPort Advanced™, a middleware software (Extraction, Transformation, & Loading) solution to link disparate information from multiple applications into one useful system; and AcuCare Programs for Asthma, Diabetes, Heart Failure, and High Risk Pregnancy. Hudson will go live with the ACUITY system later this year

For more information about TCS Healthcare Technologies, please contact John Sekerak at (530) 886-1700 ext. 211 or [jsekerak@tcshealthcare.com](mailto:jsekerak@tcshealthcare.com). For more information about Hudson Health Plan, please contact Ted Herman at (914) 372-2204 or [therman@hudsonhealthplan.org](mailto:therman@hudsonhealthplan.org).

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**About TCS Healthcare Technologies (TCS)** ([www.tcshealthcare.com](http://www.tcshealthcare.com)) is a leading provider of software and clinical solutions that support and improve population health management strategies for health plans, insurers, providers, third party administrators, medical management companies, and others. TCS applications support a wide range of care management transactions including comprehensive and integrated care management system for Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services.

TCS is the premier care management software company in the United States designing, offering and hosting a number of products and services. The TCS suite of solutions is very unique and covers a wide spectrum of clinical workflows. Current offerings include:

- **Acuity Advanced Care™**, a comprehensive and integrated care management software system for Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services;

- **AcuCare™**, evidenced-based care programs, which includes clinical assessments and outcome-based care plans;
- **AcuStrat™**, a population stratification and automation tool that turns patient healthcare information into automated actionable events;
- **AcuExchange™**, a provider portal that allows providers to submit authorization requests over the Internet and collaborate with the payer; and
- **AcuPort Advanced™**, a middleware software (Extraction, Transformation, & Loading) solution to link disparate information, from multiple applications into one useful system.

**About Hudson Health Plan** (Hudson) ([www.hudsonhealthplan.org](http://www.hudsonhealthplan.org)). Founded in the mid-1980s by a coalition of community health centers, Hudson's mission statement is "to promote and provide access to excellent health services for *all* people." The Tarrytown-based not-for-profit organization provides comprehensive medical and dental coverage to almost 100,000 members in New York's Hudson Valley. Hudson has been driving health care innovation by developing technology to support clinical quality initiatives and to streamline the enrollment process for Medicaid Managed Care, Child Health Plus, and Family Health Plus.

According to *A Consumer's Guide to Medicaid Managed Care in the Hudson Valley*, Hudson has earned the highest ratings in overall satisfaction among Medicaid Managed Care members in the Hudson Valley region every year since 2003. Hudson has also received the highest rating in the entire state in the New York State Department of Health's 2009 Quality Incentive Program.

Hudson is the winner of the 2010 Platinum Award for Overall Case Management from the Case Management Society of America's *Case in Point Magazine*; Case Management Society of America 2007 Award for Excellence in Medication Adherence Management; the 2006 Poughkeepsie Journal Diversity in the Workplace Award; the 2005 Dr. Martin Luther King Jr. Corporate Award for Diversity from the YWCA of White Plains and Central Westchester; the 2005 Advancements in Health Care Award from Hudson Valley Life and Hudson Valley Parent; and the 2003 Community Leadership Award from The New York Health Plan Association.