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Press Release

TCS Healthcare Clients Leverage Medical Management Software Application to Promote Program Integration:

Alicare Medical Management Offers Dynamic Care Management Programs Using Acuity Advanced Care™

Auburn, California / PRNewswire / March 2, 2010 – TCS Healthcare Technologies (TCS), an industry leader in medical management software applications for over 25 years, announced today that it has released its latest version of the Acuity Advanced Care™ (ACUITY) platform. TCS currently supports over 35 diverse and dynamic customers through its health IT applications. Alicare Medical Management (AMM), a TCS customer for the past 12 years, will be one of the first TCS customers to upgrade to the most recent version of ACUITY 5.5.

Claire Levitt, AMM President, notes that, “Alicare Medical Management supports the health needs of diverse clients and diverse populations, and needs to be able to respond to the personalized health needs of each member. TCS’ technology platform allows us to support a dynamic clinical workflow environment that meets our clients’ needs. With the ACUITY Advanced Care system, we are able to customize our programs to each client’s needs and effectively coordinate the most medically challenging cases in the health care continuum, as well as providing wellness and preventive health programs.”

Julie O’Brien, BSN, RN, MS, AMM Vice President/COO, adds, “it is important we leverage technology through ACUITY to facilitate AMM’s robust clinical programs with efficient workflows as well as the ability to query on several fields at any time and create fields to capture key information needed to report to our clients. ACUITY also has the capability of attaching all records pertinent to the case so we can communicate the right information to the patient, attending physician, facility, and other key stakeholders quickly and efficiently via secure e-mail, fax or the US postal system.”

According to Rob Pock, TCS Founder and CEO, “in 1998, AMM started as a Wisdom customer and moved to the ACUITY platform in 2008. ACUITY empowers companies like AMM to offer a dynamic and flexible system to support Utilization Management (UM), Complex Conditions Management including Case Management (CM) and Disease Management (DM), and Prevention/Wellness (PW) services in an integrated system.”

AMM also has installed TCS' AcuPort Advanced™, a middleware (Extraction, Transformation, and Loading) solution to link disparate information from multiple applications into one useful system. In addition, the company is using three TCS AcuCare Programs (Asthma, Diabetes, and Heart Failure), which include evidenced-based clinical assessments and care plans designed to provide improved consistency, efficiency, and outcomes. Over the next several months, AMM will be moving up to ACUITY 5.5 and then plans on installing the TCS AcuStrat™ application, a population stratification and automation tool that processes patient healthcare information and automatically creates actionable events.

For more information about TCS Healthcare Technologies, please contact John Sekerak at (530) 886-1700 ext. 211 or jsekerak@tcshealthcare.com. For more information about AMM, please contact Kay Spalding at 914-367-5826 or kspalding@alicaremed.com.

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TCS Healthcare Technologies (TCS) (www.tcshealthcare.com) is a leading provider of software and clinical solutions that support and improve population health management strategies for health plans, insurers, providers, third party administrators, medical management companies, and others. TCS applications support a wide range of care management transactions including comprehensive and integrated care management system for Utilization Management (UM), Case Management (CM), Disease Management (DM), and Prevention/Wellness (PW) services.

Alicare Medical Management (AMM) (www.alicaremed.com), an affiliate of Amalgamated Life Insurance Company, is a national leader in developing care management solutions that promote cost savings and patient satisfaction. AMM's call center is open 24 hours a day, 365 days a year to provide maximum access and assure optimum program effectiveness. The Company's services include: 24-hour Nurse HelpLine, Utilization Management, Maternity Management, Case Management, Disease Management, Health Coaching and Wellness, Independent Physician Review, Medical Claims Review and Hospital Bill Auditing. AMM holds four URAC accreditations for Utilization Management, Case Management, Health Call Center and Independent Review.