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TCS Healthcare Fully Launches *AcuStrat*, A Dynamic Data Mining and Population Management Tool

AcuStrat Helps Turn Patient Information into Actionable Events and Promotes Automated Care Management Workflows

Auburn, California / PRNewswire / September 17, 2008. TCS Healthcare Technologies, an industry leader in the development of medical management software applications, is announcing the launch of *AcuStrat*, version 3.0. *AcuStrat* serves as a sophisticated, yet easy to use and effective data mining and population management tool. *AcuStrat* helps automate and standardize care management processes in a wide array of health care settings.

"TCS is excited about adding *AcuStrat* to its list of care management software offerings," notes Rob Pock, TCS Healthcare Technologies Founder and CEO. He explains "*AcuStrat* further enhances the *acuity advanced care*TM (*ACUITY*) platform and other TCS applications. The electronic tool operates in a wide array of health care and technology settings. Early *AcuStrat* users are seeing phenomenal results through a very cost-effective and flexible platform."

Jean McCabe, RN, CCM, Clinical Business Analysis and Standards Specialist for Neighborhood Health Plan of Rhode Island, observes that "Just a few months after integrating *AcuStrat* into our care management operations, Neighborhood already is documenting improved efficiencies and quality results. By using *AcuStrat*, we now have an almost unlimited ability to turn patient information into actionable events, using a full array of automated functions. It saves an immense amount of time for staff."

Michelle Lupoli, RN, MS, CCM, Director of Medical Management at Neighborhood adds "Through the use of *ACUITY* and *AcuStrat*, Neighborhood is transforming our medical management workflows, which is benefiting members in ways that we only imagined a few years ago. By partnering with TCS and leveraging their technology, we have the information we need to more effectively manage care and improve clinical outcomes."

Pat Stricker, RN, M.Ed., Vice-President of Clinical and Client Services at TCS, says "*AcuStrat* is clearly a cutting-edge care management solution. By automating critical

screening and medical management actions, **AcuStrat** helps drive and enhance workflows to standardize clinical interventions. This application is taking care management interventions to the next level.”

Pock adds, “**AcuStrat** eliminates the need to sift through data manually because the sophisticated, electronic filters are easy to configure and use. The efficiency gains from this product, when used in conjunction with **ACUITY** or other applications, will free up needed clinical resources and allow the sponsors of care management programs to expand services.”

McCabe elaborates, “We use **AcuStrat** in Neighborhood’s Bright Start pre-natal program to identify expectant mothers. The system then automatically sends these identified individuals a maternity package and, if additional triggers are met, automatically enrolls them in a wellness maternity program. We also have used it to identify patients who have Asthma through HEDIS benchmarks, which are coded into **AcuStrat**.”

Lupoli comments further, “As a result of these and other successes, **AcuStrat** is becoming a key strategy within our health plan to get things done and achieve many of our quality improvement objectives. Many of our frontline case managers now report that using **AcuStrat** in conjunction with **ACUITY** has dramatically increased the amount of time that they can spend with their patients. We are very pleased so far.”

Among other attributes, Stricker explains “**AcuStrat** automatically:

- Stratifies health and demographic data within a designated population
- Links to various claims, pharmacy, predictive modeling and other data mining solutions
- Schedules and assigns follow-up tasks
- Schedules mailings and turn-around time alerts
- Generates notifications and other correspondence.”

She adds “**AcuStrat** also helps with quality assurance activities such as:

- QI controls for monitoring staff
- Data cleanup, catching missing or erroneous information
- Inactivity alerts
- Risk management programs.”

For more information about **AcuStrat** or other TCS products, please contact John Sekerak at jsekerak@tcshealthcare.com at (530) 886-1700 ext. 211.

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TCS Healthcare Technologies (www.tcshealthcare.com) is a leading provider of software and clinical solutions that improve medical management (UM/CM/DM) performance and effectiveness for health plans, insurers, providers, third party administrators, medical management companies, and others, who serve the private and public sectors. For more information about TCS, call (530) 886-1700 ext. 211 or go to www.tcshealthcare.com.

Neighborhood Health Plan of Rhode Island (www.nhpri.org) is a not-for-profit Health Management Organization that partners with Rhode Island's Community Health Centers and others to improve access to high quality health care in Rhode Island. Neighborhood contracts with the state of Rhode Island to administer the RIte Care and Rhody Health Partners program, and has nearly 75,000 members. Neighborhood is consistently ranked as one of the best Medicaid health plans in America by *US News & World Report* and the National Committee for Quality Assurance (NCQA).